



Mailing Address: May 10th – June 10th

PSR Christian Camp
P.O. Box 79990
Riverside, CA 92513-1990
PH: 951-509-2266
FAX: 951-509-2399
www.psr.camp

Mailing Address: June 11th – July 31st & Physical Location

Pine Springs Ranch Christian Camp & Retreat Center
P.O. Box 38/58000 Apple Canyon Road
Mountain Center, CA 92561
PH:951-659-3173
FAX: 951-659-5692

Greetings from PSR Camp,

Welcome to our 2021 Family Camp Exclusive Summer! Your reservation has been received.

Family Camp Sessions: June 30-July 4, July 7-11, July 14-18, and July 21-25

Registration Starts:	11:00am on Wednesday
Registration Ends:	2:00pm on Wednesday
Checkout Starts:	9:00am on Sunday
Checkout Ends:	10:00am on Sunday

After being closed for over a year we are grateful to be able to open by welcoming you and your family to our modified summer camp program! Family camp will look a little different this year in order to abide by the safety guidelines set by our county & state health departments, CDC guidelines, and our accrediting body's recommendations. Nevertheless, we are committed to providing you and your family with an unforgettable experience filled with fun activities, uplifting Christian experiences, and, of course, a time where you can leave your worries behind and let us take care of you. We are blessed to be part of a tradition of service started when the camp was founded in 1961 and continues to this day.

Our rules for acceptance and participation are simple and the same for every individual, regardless of religion, creed, race, ethnicity, national origin, or gender. We want your child to feel like camp is a place where anyone can belong. Our hope is that your child will try new things, have fun, and learn more about what it means to be a follower of Jesus from outstanding role models.

We are looking forward to making some great new memories together up on the mountain. We are so excited to have you join us this summer!

Blessings,

Carmen Ibáñez
PSR Executive Director and SECC Associate Youth Director

Angel Castillo
PSR Camp Assistant Director

PSR Camp Policies and Procedures

Pine Springs Ranch Christian Camp and Retreat Center (PSR Camp) is owned and operated by the Southeastern CA Conference of SDA's (SECC) and provides a Christian camp environment for children and families. SECC/PSR Camp subsidizes the expense of each guest, in order to make summer camp affordable for those who wish to attend. Each season about 95% of customers self-report that they are satisfied with their camp experience. SECC/PSR Camp has created the following policies and procedures to make camp as safe as possible, conform to industry standards, and efficiently utilize our available resources.

1) **REGISTRATION:** PSR Camp requires families to complete the registration process before their child or family will be accepted for any session. Once you arrive at PSR Camp you will be informed at intake what additional forms are missing. Early check-in is not available.

Registration Requirements:

- a) Complete the Assumption of Risk Form(s) for your entire family.
- b) Complete a Medical Information Form for any child(ren) attending with your family that are not your direct biological children, including immunization history. If the family of the child does not immunize, you will need to complete the appropriate waiver. PSR Camp recognizes that some children need to rely on "herd immunity" and the availability of spots for unvaccinated children are limited. Please note: **All prescriptions & OTC medicines (including vitamins) belonging to children whose parents/guardians will not be attending family camp should be brought to camp in the original container(s) and shown to the camp nurse at registration.**
- b) Complete your payment. You can make all payments online before the start of your session.
- c) Complete any additional paperwork, as requested and attend the required orientation.

2) **FEES:** PSR Camp continues to operate because of the financial support paid via fees. The price of camp includes meals, lodging, secondary insurance, and basic camp activities. All families are required to pay a \$60 non-refundable deposit per reservation to guarantee a space for your family in the desired session. The deposit cannot be used for a future season but can be applied to a future session in the same year. Once a family has been accepted (after completing all forms and payments) no refunds will be given for early checkout. If PSR Camp cancels your session a full refund will be offered, including the \$60 deposit.

3) **PAYMENT:** Payment options accepted during check-in are cash, money order, or credit card (VISA, MASTERCARD, DISCOVER). Personal checks will not be accepted on registration day.

4) **COVID-19 or other ILLNESS:** For the sake of all campers, staff, and guests it is important that you and your camper(s) are healthy when coming to camp. Please do not come to camp if you or anyone registered to stay with you have experienced any of the following symptoms in the week prior to your arrival: fever or chills, cough, shortness of breath or difficulty breathing, fatigue, muscle or body aches, headache, new loss of taste or smell, sore throat, congestion or runny nose, nausea or vomiting, or diarrhea. Please do not bring anyone who is sick or with recent serious injuries to PSR. At the discretion of our camp nurse doctor anyone displaying evidence of illness upon arrival (COVID-19 symptoms, fever, chicken pox, lice infection, etc.) will be asked to leave. Families will be asked to fill out a Pre-Camp Health Screening Form for the week prior to camp. Families who depart early due to illness will be refunded based on the undelivered meals remaining in the session: \$4.53 per meal per person/\$79 per day max.

5) **VISITATION:** All unfamiliar & unexpected adults trigger our camp security procedures. For the safety of our guests & staff and to minimize potential exposure to COVID-19, we will not be allowing day visitors. If our registered guests have a unique situation, they may request special consideration from the camp executive director. If given permission, the appropriate charges will be assessed to your account. **Any unauthorized visitor(s) will be expelled.**

6) **CODE OF CONDUCT:** Families are expected to follow our camp rules and safety procedures, supervise their children at all times, and treat their families and our staff with grace and respect. Individuals who curse, drink, smoke, leave their children at camp with no supervision, trespass into restricted areas, hide visitors in their rooms,

disobey rules or safety procedures, yell at their spouse or children in anger, or disrupt our family camp program will be asked to leave.

7) **BULLYING:** At PSR Camp we know that no one comes to camp to be bullied or harassed. PSR Camp may refuse entry into future camp session(s) or season(s) to any family (on a case-by-case basis). Since bullying can take on many different forms, **we encourage families to report any bullying or harassment to an employee.**

8) **CAMP STORE:** The camp store has souvenirs, snacks, and gift items for campers to purchase.

9) **ACTIVITIES:** In order to provide proper social distancing for our guests and staff, two families will be grouped together and together they will rotate through each activity while abiding by social distancing guidelines. Every family will be given the opportunity to go to every activity provided they arrive on time on Wednesday. As a matter of policy, PSR Camp is unable to increase the number of participants an activity can accommodate in the provided timeframe(s).

10) **COMMUNICATION:** Our Summer Camp business phone number is (951) 659-3173. Office hours are Tues-Sat 9:00 am-1:00 pm and 2:00-7:00 pm; Sunday 8:30 am-1:00 pm and 2:00-7:00 pm PST. Messages left on our voice mail after hours will be returned at the start of the next business day.

WIFI: The camp Wi-Fi is usually bogged down with automatic updates or attempts to download large files. You can help everyone by turning off automatic updates and downloading your movies, music, and games before arriving at camp.

UPS/USPS/FEDEX: Deliveries of mail to camp have gotten better over time; however, we cannot ensure the timely delivery of letters or packages sent by a delivery service.

PHONE CALLS: Camp phone lines are unavailable for personal use. If you have an emergency call, we will be happy to assist you. Verizon works fairly well on the south side of camp, but your experience may vary. Please do not leave your children unsupervised at camp while you drive to the nearest reliable cell phone area.

11) **DRESS CODE:** You can help yourself by providing your children with clothing appropriate to the environment. We think items like shirts with sleeves, long shorts, short pants/capris, long pants, hats, modest swimwear, and shoes with a closed toe are essential for everyone's camp experience.

These items maximize sun exposure or are too immodest for camp:

Shorts that do not extend to at least 4" above the knee, tube tops, spaghetti straps, crop tops, uncovered tight leggings, clothing with large holes, and cut-off shorts. Speedo briefs for boys and clothing with inappropriate slogans or bad language are also not permitted. We also recommend highly that expensive jewelry, sleeping bags, jackets, purses, and shoes are left at home. Some activities may require loose fitting or comfortable clothing. PSR Camp is not responsible for any lost or missing items.

12) **PETS:** Please do not bring your family pets to PSR Camp at any time. We understand that these animals are important members of your family, but animals are unpredictable and may get injured at camp or cause some injury to others. All non-service animals will be excluded from entering the property.

13) **NON-CUSTODIAL MINOR CHILDREN:** We have a nursing staff available 24 hours a day for your assistance, however, if you are bringing a child with you for which you do not have guardianship, we require that you have the legal parent/guardian complete a Medical History/Consent to Treat form & Assumption of Risk form. This document gives PSR staff permission to treat and/or seek treatment for the minor child. This document can be completed and signed online through your account or a hardcopy can be sent to you for signature and completion by the legal guardian. Please contact office staff with any questions, (951) 509-2266.

14) **QUIET TIME:** Quiet time at PSR Camp is 10:30 pm. After 10:30 pm please be respectful to everyone by plugging in earphones, ceasing loud music or loud conversations at that time.

PACKING LIST: **Essential items**

COVID-19 Protection: We ask that you bring enough masks for each person so that they can be washed/replaced every day that you are at camp. We will be providing each person with one PSR facemask; however, it would be advisable for you to bring masks that you are comfortable wearing for extended periods of time.

Around the room: Bible, flashlight, closed-toe shoes, and a water bottle for each person.

On the Skin: Sunscreen, bug repellent, & lip balm.

Shirts/Tops: Shirts with sleeves.

Shorts/Capris: Shorts/capris that meet the knee or are at least extend to 4" above the knee.

Long Pants: At least 1 pair of pants. Most people pack 2-3 pairs and bring less shorts/capris based on their own personal needs & preferences.

Additional Clothing & Items: Socks, underclothes, swimsuits, at least one warm jacket per person, and one hat or cap (especially for younger children). Families are encouraged to bring their own pool towels.

Accessories/Toiletries: Hairbrush, blow dryer, deodorant, or comb, toothbrush, & toothpaste.

Optional items: Lotion, outdoor blanket(s), outdoor folding chair(s), sunglasses, hair product, Laundry/garbage bag (for soiled clothing), and hairbands.

PLEASE DO NOT BRING:

Guns (of any kind/type), knives of any length, glass containers, illegal drugs, alcohol, marijuana, prescription medications not ordered by your doctor, cigarettes, a bad attitude, negative language, expensive electronics & personal items, or large amounts of cash. PSR Camp is not responsible for misplaced personal items.

ARRIVING AT CAMP: Please plan to arrive at PSR Camp on the first day of your session.

FAMILY CAMP ARRIVALS AT PSR CAMP: 11:00 AM to 2:00 PM (Early check-in is not available)

Please note there is no early check-in available. In order to provide a safe check in process for our guests and staff, we will be offering a drive-thru registration process. Our PSR Camp staff will be available to guide you through our new screening and registration procedures as soon as you arrive.

Standard Registration Process.

- a) Wait in line and complete any outstanding paperwork, pay outstanding fees, deposit store money, etc.
- b) See the office manager for your room assignment.

LEAVING CAMP: Checkout is on the final day of your session.

FAMILY CAMP LODGE CHECKOUT: 9:00 AM to 10:00 AM ON SUNDAY

If you plan to leave on Saturday night, please check out with the front desk. The fee for an unreturned room key is \$20 per key. You can also fill out a missing item form or a comment card.

Late Departure

A \$15 fee for late checkout will be placed on your account at 11:00 am on Sunday if your room is still occupied.

Frequently Asked Questions (FAQS)

Q: Why won't you accept a check on registration day?

A: Parents, grandparents, pastors, uncles, aunts, guardians, and even camp staff have all written us bad checks and refused to pay the balance and the fee for a returned check.

Q: Is family camp a good time to give my child a "vacation" from their medication?

A: Please ask your doctor before halting any prescribed medication(s) for any period of time.

Q: Can you accommodate special diets?

A: Usually, but not always. Camp serves vegetarian meals but vegans report that they are able to still make good selections from the wide variety of options. People on gluten-free diets, raw food diets, and severe allergy diets have reported that they weren't always able to find enough variety and had to bring their own special food to add to the camp's menu. We have a limited amount of space in our cold storage, so once that space has been requested, we will be unable to accommodate any additional families on special diets. There is no discount for bringing your own food.

Q: The WI-FI is too slow, and I **need it for work**. How can you help me?

A: The WI-FI is best used to review & send email. Unless everyone disables automatic updates and stays off social media, the WI-FI will be too slow to be useful. Our best advice is to plan to be unplugged from your devices in case the WI-FI crashes or is too slow to accomplish any meaningful task.

Q: The rules seem very strict. Have you ever had to ask families to leave?

A: Infrequently, but we have asked people to leave in the past for wandering into dangerous areas, improper supervision of their children, and openly fighting with their spouse. For the most part adults and their children are very polite, relaxed, and focused on enjoying themselves.

Q: I don't have a smart phone or GPS. How do I get to PSR Camp?

A: From Riverside: East on Freeway #91. South Freeway #215/ East Freeway 60. Keep left onto Freeway 60 East. Exit Gilman Springs Road towards Hemet/San Jacinto. Drive to Ramona Expressway and turn left. Drive until Ramon Expressway ends at Florida Avenue (Highway #74). Turn left and follow Hwy. #74 up the mountain to Mountain Center. At junction, stay to the right on Hwy. #74 for approximately 3 1/2 miles. Turn left onto Apple Canyon Road (look for the large green sign). Pine Springs Ranch is at the end of Apple Canyon Road, three miles from Hwy. #74.

From San Diego: Freeway 15 North to Highway 79 South (at Temecula). Follow Highway 79 to junction with Highway 371 and turn left. Stay on Highway 371 through Anza to Highway 74 and turn left. Follow Highway 74 to Apple Canyon Road (which is just past Lake Hemet) and turn right. Pine Springs Ranch is at the end of Apple Canyon Road, three miles off Highway 74.

From Los Angeles / Ontario: Take Freeway 10 East to Highway 79 exit. Follow Highway 79 South (towards Hemet) to Ramona Expressway and turn left. Follow Ramona Expressway until it ends at Florida Avenue (Hwy. 74). Turn left and follow Highway 74 up the mountain to Mountain Center. At the junction, stay to the RIGHT on Highway 74 for approximately three miles. Turn LEFT onto Apple Canyon Road (large green road sign). Pine Springs Ranch is at the end of Apple Canyon Road, three miles from Highway 74.

From Palm Springs/Palm Desert (Desert Communities): From Palm Springs follow Hwy. #111 South to Hwy. #74. From East of Desert Communities, take Freeway #10 West to Monterey Exit. Stay on Monterey until it becomes Hwy. #74 (West). Follow Hwy. #74 up the mountain (approx. 25 miles) and continue just past Lake Hemet to Apple Canyon Road. Turn Right on Apple Canyon Road. Pine Springs Ranch is at the end of Apple Canyon Road, three miles from Hwy. #74.